

Dear Customer,

31st Of March 2026

First and foremost, we would like to thank you for your continued trust and partnership.

On 11th of March, we informed you of increasing cost pressures across raw materials, energy, and transportation, which led to the introduction of a Fuel Surcharge of 1.5% on all orders dispatched as of 23rd of March

Since then, market conditions have evolved more rapidly and significantly than anticipated, with raw material costs in particular rising sharply over the past weeks.

We fully understand the impact that price adjustments have on your business, and this is not a decision we take lightly. However, given the magnitude and immediacy of these cost increases, we are obliged to implement a **price adjustment of 13.5% across all Polylam products.**

This adjustment will apply to all deliveries as of **Monday 13th of April**. Your account manager will contact you shortly to discuss the specific details and work with you on the best way forward.

Our priority remains to support your business with reliable supply, consistent product quality, and a high level of service. At the same time, we continue to actively manage our operations to limit the impact of market volatility wherever possible.

We value our partnership and remain fully committed to working together through these challenging conditions.

Thank you again for your understanding and continued collaboration.

Thank you for your continued trust.

Kind regards,